



# Resetting For the Future Workforce

## CAREER DWG

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### What is the CAREER DWG?

- Enable states to address and recover from the unrepresented unemployment and economic impacts of the COVID-19 pandemic
- Support and enhance comprehensive services by supporting digitalization of service to unemployed job seekers
- Support the updating of data systems necessary to connect the unemployed to reemployment

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### CAREER DWG Grant | JCW

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| <b>New Design &amp; Navigation</b><br>New design for JCW that is clean, fresh, and easy to use for customer                                | <b>Mobile Responsiveness</b><br>Mobile responsiveness for the increase customers attempting to access JCW on a mobile device                   |
| <b>Self Help Tools</b><br>Integrate Skill Explorer into JCW with self-help tools for customers. Redesign CEPT tools for more accessibility | <b>MyJCW</b><br>Redesign MyJCW page to recommend jobs, complete required tasks, upload documents, and perform other user specific interactions |

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## CAREER DWG Grant | JCW

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| <p><b>Mobile App</b></p> <p>Build a Mobile App for JCW to allow customers to complete function like using a mobile browser</p> |  |
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## CAREER DWG Grant | ASSET

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| <p><b>ASSET Financial Tracking Phase 2</b></p> <p>Synchronize tracking of programmatic and financial data inside ASSET to help co-case manage customers</p>   | <p><b>Case Management Dashboard</b></p> <p>Dashboard for staff to help understand case load and identify cases that may need special attention</p>    |
| <p><b>Shared Case Management w/Partners</b></p> <p>Create data interfaces with WIOA state partners to promote co-case management to all warm electronic referrals for eligible partner services</p> | <p><b>Track Barriers to Employment</b></p> <p>Create a mechanism for entering and tracking employment barriers a customer has at a customer level</p> |


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## CAREER DWG Grant | ASSET

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| <p><b>Skills Analysis and Job Matching Tools</b></p> <p>Implement additional tools into Asset that case managers can use to better serve customers for career exploration</p>     | <p><b>Federal Reporting</b></p> <p>Create linkages with datasets that allow us to automate some fields in PIRL reporting to improve reporting accuracy</p> |
| <p><b>Infrastructure Development</b></p> <p>Invest in technical improvements to ASSET to help refocus the application as a customer case management system, not only for WIOA</p> |  |


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